

Papers tabled at the meeting

| <b>Agenda No</b> | <b>Item</b>  |
|------------------|--|
| B1               | <b><u>Update on New Independent Domestic Violence Advisor (IDVA) Service Provision for Kent &amp; Medway. (Pages 1 - 18)</u></b> |

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**Kent & Medway IDVA Service**

**Performance Report**

**2013-14 (Year 1) Quarter 1**

## **Overview**

The consortium is formed of five delivery partners: K-Dash; NKWA; Rising Sun; SATEDA and Oasis. Oasis Domestic Abuse Service are leading on the delivery with the ownership of quality, consistency and team management across the county.

There were 12 IDVAs during the tendering process, but due to risk of redundancy 4 of these moved on to other work. The remaining IDVAs worked very hard to sustain and develop the IDVA service into a consistent county-wide approach and great headway has been made into this in Quarter One. There are on-going liaisons and relationship forming exercises which are held by an overarching project plan and all timescales are being met.

## **Recruitment**

There are now 16 full-time equivalent IDVAs and 2 full-time Service Managers operating across the county servicing MARAC and SDVC functions. There are also peripatetic support roles which will enable flexible support to be achieved for higher caseloads.

## **Practice Management**

The Service Managers have case managed all of the existing clients and this safe, best practice will happen 6 weekly from now to ensure that risk is minimised as effectively as possible.

## **MARAC**

All MARAC processes have been offered the support of an IDVA and some are being co-worked with IDVA services from other providers. There are on-going relationship building needs and endeavours. In the West of the county there exists a need to find a collaborative space with DAVSS and this is very achievable. DAVSS have traditionally supported clients through the West Kent MARAC and this continued through Quarter 1, from July 1<sup>st</sup> KDAC IDVAs will ensure take up more of this caseload enabling DAVSS to focus their work on standards and medium risk clients.

## **SDVC**

The consortium arrangement decided that Oasis Domestic Abuse Service would retain responsibility for Specialist DV Courts due to their involvement with the Thanet & Canterbury Court and development of the County protocol. The Folkestone Court case listings began on the 1<sup>st</sup> July with IDVA cover. The Medway Court IDVA was sustained within a service level agreement with Medway Citizens Advice Bureau and was successfully recruited to Oasis so her role is maintained under the consortium umbrella. The Maidstone IDVA has remained under Maidstone CAB due to her on-going funding. The figures for support are included in the report below. The figures are a projection of the high risk cases only as she works under a different model so the actual figures are much higher than we would expect in a Leading Lights model. It has now been discussed and decided that the consortium will recruit a Court IDVA to work in partnership with the existing worker. This will enable this high volume of cases to receive more adequate support. The aim is to have this worker in post during quarter 2.

The Service Managers are working closely with the Court Steering Group to develop consistent practice across the court services.

## **Other initiatives**

**One Stop Shop & Helpline:** The IDVAs will now be seeking to cover One Stop Shops across the county, and their helpline has begun. This will enable clients to call Monday – Sunday 9 a.m – 5 p.m. and also it will act as a consultation line for agencies that require advice, support or information. Publicity has gone out and meetings are in development across the county to promote this service.

**Police training:** A Service Manager has undertaken a half day training for new recruits with Kent Police and has been asked by the police trainers to schedule this in for all recruit intakes from here on in.

**Nursing staff training:** initial contact is being established with the training leads for nursing staff to endeavour to develop the same training offer for new recruits.

**Central Referral Unit:** An IDVA will work within the CRU for a pilot project aimed at supporting the discernment of risk and developing a co-ordinated response centrally. The pilot aims to start in September.

**General awareness:** IDVAs are securing opportunities to talk to/ offer development for practitioner groups regularly. For example, 30 FLOs are meeting an IDVA for a workshop in Ashford and the two Service Managers have begun observing all MARACs with a view to developing consistent practice. They are also scheduled to meet with the MARAC Co-ordinators to ensure that they are clear about their expectations of an IDVA and their opportunity to feedback any practice issues.

## **Conclusion**

Without this funding stream there would have been less than 5 funded IDVAs in Kent & Medway. There are today 18 full time staff along with peripatetic workers.

The data report (summary below) shows that 82% of MARAC clients have been offered service via KDAC. However, 100% of clients received service as other partners provided the additional 18% support. Individual areas have overall had a good offer of service with development work required on the West Kent MARAC.

At this time the data is output data only as these are all newly opened cases. In quarter 2 we will have case closure beginning which will result in the capturing of outcomes data for these clients.

The first quarter of the service has been extremely successful for the client group. There is no concern that all areas of the county will be able to receive the service effectively and with additional initiatives and developments.

## Client Numbers - Kent & Medway

| Overall KDAC Caseload<br>(MARAC & Non-MARAC)                  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|---|--------------|----------------|--------------|----------------|----------------------|------------------------------|---------|
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of New Clients   | 412          |                |              |                |                      |                              |         |
| Number of Clients Closed                                      | 0            |                |              |                |                      |                              |         |
| Number & % of Clients Engaged<br>(CAADA Insight Target = 80%) | n/a          |                |              |                |                      |                              |         |
|   | n/a          |                |              |                |                      |                              |         |
| Current Client Caseload                                       | 412          |                |              |                |                      |                              |         |
| Number of Children in<br>Households                           | 221          |                |              |                |                      |                              |         |
| 1. MARAC Clients  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of MARAC Cases   | 354          |                |              |                |                      |                              |         |
| Number of Children in<br>Households                           | 492          |                |              |                |                      |                              |         |
| Number & % of MARAC Clients<br>Contacted by KDAC              | 289          |                |              |                |                      |                              |         |
|   | 82%          |                |              |                |                      |                              |         |
| 2. Non MARAC Clients  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of New Clients   | 12           |                |              |                |                      |                              |         |
| Number of SDVC Clients  | 111          |                |              |                |                      |                              |         |

- Overall 412 clients have been offered a service in the first quarter, at case closure we will begin to measure how many of these travel through as 'engaged' clients.
- Of the 412 clients. 289 were from MARAC, 12 non- MARAC and 111 SDVC clients.
- The consortium IDVAs have serviced 82% of Kent and Medway MARAC referrals
- Two reporting glitches remain to be resolved
  - The report shows that 221 children will have benefitted from the safety planning undertaken by the practitioners however we do have a data issue with the Reporting Software which when fixed will confirm that this number is higher.
  - The 111 New SDVC Clients are currently shown under the 3 Court areas of Maidstone, Medway and Thanet. This will be corrected with client numbers shown under the district the victim comes from.

## Client Numbers - Ashford

| Overall KDAC Caseload<br>(MARAC & Non-MARAC)                  | 2012 / 13                |                            |                          |                         | Progressive<br>Total | % Movement on Same<br>Period |         |
|---|--------------------------|----------------------------|--------------------------|-------------------------|----------------------|------------------------------|---------|
|   | QTR<br>1<br>Apr-<br>June | QTR<br>2<br>July -<br>Sept | QTR<br>3<br>Oct -<br>Dec | QTR 4<br>Jan -<br>March |                      | Last<br>Year                 | 2 Years |
|   |                          |                            |                          |                         |                      |                              |         |
| Number of New Clients   | 22                       |                            |                          |                         |                      |                              |         |
| Number of Clients Closed                                      | 0                        |                            |                          |                         |                      |                              |         |
| Number & % of Clients Engaged<br>(CAADA Insight Target = 80%) | n/a                      |                            |                          |                         |                      |                              |         |
| Current Client Caseload                                       | 22                       |                            |                          |                         |                      |                              |         |
| Number of Children in<br>Households                           | 35                       |                            |                          |                         |                      |                              |         |
| 1. MARAC Clients  | 2012 / 13                |                            |                          |                         | Progressive<br>Total | % Movement on Same<br>Period |         |
|   | QTR<br>1<br>Apr-<br>June | QTR<br>2<br>July -<br>Sept | QTR<br>3<br>Oct -<br>Dec | QTR 4<br>Jan -<br>March |                      | Last<br>Year                 | 2 Years |
|   |                          |                            |                          |                         |                      |                              |         |
| Number of MARAC Cases   | 22                       |                            |                          |                         |                      |                              |         |
| Number of Children in<br>Households                           | 35                       |                            |                          |                         |                      |                              |         |
| Number & % of MARAC Clients<br>Contacted by KDAC              | 22<br>100%               |                            |                          |                         |                      |                              |         |
| 2. Non MARAC Clients  | 2012 / 13                |                            |                          |                         | Progressive<br>Total | % Movement on Same<br>Period |         |
|   | QTR<br>1<br>Apr-<br>June | QTR<br>2<br>July -<br>Sept | QTR<br>3<br>Oct -<br>Dec | QTR 4<br>Jan -<br>March |                      | Last<br>Year                 | 2 Years |
|   |                          |                            |                          |                         |                      |                              |         |
| Number of New Clients   | 0                        |                            |                          |                         |                      |                              |         |

## Client Numbers - Canterbury

| Overall KDAC Caseload<br>(MARAC & Non-MARAC)                  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|---|--------------|----------------|--------------|----------------|----------------------|------------------------------|---------|
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of New Clients   | 24           |                |              |                |                      |                              |         |
| Number of Clients Closed                                      | 0            |                |              |                |                      |                              |         |
| Number & % of Clients Engaged<br>(CAADA Insight Target = 80%) | n/a          |                |              |                |                      |                              |         |
|   | n/a          |                |              |                |                      |                              |         |
| Current Client Caseload                                       | 24           |                |              |                |                      |                              |         |
| Number of Children in<br>Households                           | 2            |                |              |                |                      |                              |         |
| 1. MARAC Clients  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of MARAC Cases   | 24           |                |              |                |                      |                              |         |
| Number of Children in<br>Households                           | 30           |                |              |                |                      |                              |         |
| Number & % of MARAC Clients<br>Contacted by KDAC              | 24           |                |              |                |                      |                              |         |
|   | 100%         |                |              |                |                      |                              |         |
| 2. Non MARAC Clients  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of New Clients   | 0            |                |              |                |                      |                              |         |



## Client Numbers - Dartford

| Overall KDAC Caseload<br>(MARAC & Non-MARAC)                  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|---|--------------|----------------|--------------|----------------|----------------------|------------------------------|---------|
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of New Clients   | 13           |                |              |                |                      |                              |         |
| Number of Clients Closed                                      | 0            |                |              |                |                      |                              |         |
| Number & % of Clients Engaged<br>(CAADA Insight Target = 80%) | n/a          |                |              |                |                      |                              |         |
|   | n/a          |                |              |                |                      |                              |         |
| Current Client Caseload                                       | 13           |                |              |                |                      |                              |         |
| Number of Children in<br>Households                           | 9            |                |              |                |                      |                              |         |
| 1. MARAC Clients  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of MARAC Cases   | 18           |                |              |                |                      |                              |         |
| Number of Children in<br>Households                           | 13           |                |              |                |                      |                              |         |
| Number & % of MARAC Clients<br>Contacted by KDAC              | 13<br>72%    |                |              |                |                      |                              |         |
| 2. Non MARAC Clients  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of New Clients   | 0            |                |              |                |                      |                              |         |

## Client Numbers - Dover

| Overall KDAC Caseload<br>(MARAC & Non-MARAC)                  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|---|--------------|----------------|--------------|----------------|----------------------|------------------------------|---------|
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of New Clients   | 21           |                |              |                |                      |                              |         |
| Number of Clients Closed                                      | 0            |                |              |                |                      |                              |         |
| Number & % of Clients Engaged<br>(CAADA Insight Target = 80%) | n/a          |                |              |                |                      |                              |         |
|   | n/a          |                |              |                |                      |                              |         |
| Current Client Caseload                                       | 21           |                |              |                |                      |                              |         |
| Number of Children in<br>Households                           | 23           |                |              |                |                      |                              |         |
| 1. MARAC Clients  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of MARAC Cases   | 18           |                |              |                |                      |                              |         |
| Number of Children in<br>Households                           | 24           |                |              |                |                      |                              |         |
| Number & % of MARAC Clients<br>Contacted by KDAC              | 18           |                |              |                |                      |                              |         |
|   | 100%         |                |              |                |                      |                              |         |
| 2. Non MARAC Clients  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of New Clients   | 3            |                |              |                |                      |                              |         |

## Client Numbers - Folkestone

| Overall KDAC Caseload<br>(MARAC & Non-MARAC)                  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|---|--------------|----------------|--------------|----------------|----------------------|------------------------------|---------|
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of New Clients   | 17           |                |              |                |                      |                              |         |
| Number of Clients Closed                                      | 0            |                |              |                |                      |                              |         |
| Number & % of Clients Engaged<br>(CAADA Insight Target = 80%) | n/a          |                |              |                |                      |                              |         |
| Current Client Caseload                                       | 17           |                |              |                |                      |                              |         |
| Number of Children in<br>Households                           | 9            |                |              |                |                      |                              |         |
| 1. MARAC Clients  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of MARAC Cases   | 19           |                |              |                |                      |                              |         |
| Number of Children in<br>Households                           | 23           |                |              |                |                      |                              |         |
| Number & % of MARAC Clients<br>Contacted by KDAC              | 17<br>89%    |                |              |                |                      |                              |         |
| 2. Non MARAC Clients  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of New Clients   | 0            |                |              |                |                      |                              |         |
| Number of SDVC Clients  | 0            |                |              |                |                      |                              |         |

**NB The Folkestone Court is operational from  
the start of Quarter 2**

## Client Numbers - Gravesham

| Overall KDAC Caseload<br>(MARAC & Non-MARAC)                  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|---|--------------|----------------|--------------|----------------|----------------------|------------------------------|---------|
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of New Clients   | 24           |                |              |                |                      |                              |         |
| Number of Clients Closed                                      | 0            |                |              |                |                      |                              |         |
| Number & % of Clients Engaged<br>(CAADA Insight Target = 80%) | n/a          |                |              |                |                      |                              |         |
|   | n/a          |                |              |                |                      |                              |         |
| Current Client Caseload                                       | 24           |                |              |                |                      |                              |         |
| Number of Children in<br>Households                           | 8            |                |              |                |                      |                              |         |
| 1. MARAC Clients  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of MARAC Cases   | 24           |                |              |                |                      |                              |         |
| Number of Children in<br>Households                           | 33           |                |              |                |                      |                              |         |
| Number & % of MARAC Clients<br>Contacted by KDAC              | 24           |                |              |                |                      |                              |         |
|   | 100%         |                |              |                |                      |                              |         |
| 2. Non MARAC Clients  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of New Clients   | 24           |                |              |                |                      |                              |         |

## Client Numbers - Maidstone

| Overall KDAC Caseload<br>(MARAC & Non-MARAC)                  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|---|--------------|----------------|--------------|----------------|----------------------|------------------------------|---------|
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of New Clients   | 42           |                |              |                |                      |                              |         |
| Number of Clients Closed                                      | 0            |                |              |                |                      |                              |         |
| Number & % of Clients Engaged<br>(CAADA Insight Target = 80%) | n/a          |                |              |                |                      |                              |         |
| Current Client Caseload                                       | 12           |                |              |                |                      |                              |         |
| Number of Children in<br>Households                           | 7            |                |              |                |                      |                              |         |
| 1. MARAC Clients  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of MARAC Cases   | 13           |                |              |                |                      |                              |         |
| Number of Children in<br>Households                           | 24           |                |              |                |                      |                              |         |
| Number & % of MARAC Clients<br>Contacted by KDAC              | 12<br>92%    |                |              |                |                      |                              |         |
| 2. Non MARAC Clients  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of New Clients   | 0            |                |              |                |                      |                              |         |
| Number of New SDVC Clients                                    | 30           |                |              |                |                      |                              |         |

**NB SDVC DATA** It would be usual for a high risk number of clients to be much lower than the overall case numbers in a court so a projection has been used.

## Client Numbers - Medway

| Overall KDAC Caseload<br>(MARAC & Non-MARAC)                  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|---|--------------|----------------|--------------|----------------|----------------------|------------------------------|---------|
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of New Clients   | 94           |                |              |                |                      |                              |         |
| Number of Clients Closed                                      | 0            |                |              |                |                      |                              |         |
| Number & % of Clients Engaged<br>(CAADA Insight Target = 80%) | n/a          |                |              |                |                      |                              |         |
|   | n/a          |                |              |                |                      |                              |         |
| Current Client Caseload                                       | 94           |                |              |                |                      |                              |         |
| Number of Children in<br>Households                           | 16           |                |              |                |                      |                              |         |
| 1. MARAC Clients  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of MARAC Cases   | 75           |                |              |                |                      |                              |         |
| Number of Children in<br>Households                           | 89           |                |              |                |                      |                              |         |
| Number & % of MARAC Clients<br>Contacted by KDAC              | 65           |                |              |                |                      |                              |         |
|   | 87%          |                |              |                |                      |                              |         |
| 2. Non MARAC Clients  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of New Clients   | 0            |                |              |                |                      |                              |         |
| Number of New SDVC Clients                                    | 29           |                |              |                |                      |                              |         |

## Client Numbers -Sevenoaks

| Overall KDAC Caseload<br>(MARAC & Non-MARAC)                  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|---|--------------|----------------|--------------|----------------|----------------------|------------------------------|---------|
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of New Clients   | 0            |                |              |                |                      |                              |         |
| Number of Clients Closed                                      | 0            |                |              |                |                      |                              |         |
| Number & % of Clients Engaged<br>(CAADA Insight Target = 80%) | 0<br>0%      |                |              |                |                      |                              |         |
| Current Client Caseload                                       | 0            |                |              |                |                      |                              |         |
| Number of Children in<br>Households                           | 0            |                |              |                |                      |                              |         |
| 1. MARAC Clients  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of MARAC Cases   | 15           |                |              |                |                      |                              |         |
| Number of Children in<br>Households                           | 28           |                |              |                |                      |                              |         |
| Number & % of MARAC Clients<br>Contacted by KDAC              | 0<br>0%      |                |              |                |                      |                              |         |
| 2. Non MARAC Clients  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of New Clients   | 0            |                |              |                |                      |                              |         |

**NB Sevenoaks has a service level agreement with DAVSS and  
all MARAC referrals go to this agency. There is an IDVA  
service on offer for additional support as required.**

## Client Numbers - Swale

| Overall KDAC Caseload<br>(MARAC & Non-MARAC)                  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|---|--------------|----------------|--------------|----------------|----------------------|------------------------------|---------|
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of New Clients   | 24           |                |              |                |                      |                              |         |
| Number of Clients Closed                                      | 0            |                |              |                |                      |                              |         |
| Number & % of Clients Engaged<br>(CAADA Insight Target = 80%) | n/a          |                |              |                |                      |                              |         |
|   | n/a          |                |              |                |                      |                              |         |
| Current Client Caseload                                       | 24           |                |              |                |                      |                              |         |
| Number of Children in<br>Households                           | 5            |                |              |                |                      |                              |         |
| 1. MARAC Clients  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of MARAC Cases   | 23           |                |              |                |                      |                              |         |
| Number of Children in<br>Households                           | 35           |                |              |                |                      |                              |         |
| Number & % of MARAC Clients<br>Contacted by KDAC              | 24           |                |              |                |                      |                              |         |
|   | 100%         |                |              |                |                      |                              |         |
| 2. Non MARAC Clients  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of New Clients   | 1            |                |              |                |                      |                              |         |



## Client Numbers - Thanet

| Overall KDAC Caseload<br>(MARAC & Non-MARAC)                  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|---|--------------|----------------|--------------|----------------|----------------------|------------------------------|---------|
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of New Clients   | 116          |                |              |                |                      |                              |         |
| Number of Clients Closed                                      | 0            |                |              |                |                      |                              |         |
| Number & % of Clients Engaged<br>(CAADA Insight Target = 80%) | n/a          |                |              |                |                      |                              |         |
|   | n/a          |                |              |                |                      |                              |         |
| Current Client Caseload                                       | 116          |                |              |                |                      |                              |         |
| Number of Children in<br>Households                           | 70           |                |              |                |                      |                              |         |
| 1. MARAC Clients  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of MARAC Cases   | 55           |                |              |                |                      |                              |         |
| Number of Children in<br>Households                           | 85           |                |              |                |                      |                              |         |
| Number & % of MARAC Clients<br>Contacted by KDAC              | 55           |                |              |                |                      |                              |         |
|   | 100%         |                |              |                |                      |                              |         |
| 2. Non MARAC Clients  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of New Clients   | 9            |                |              |                |                      |                              |         |
| Number of New SDVC Clients                                    | 52           |                |              |                |                      |                              |         |

## Client Numbers - Tonbridge & Malling

| Overall KDAC Caseload<br>(MARAC & Non-MARAC)                  | 2012 / 13             |                         |                       |                         | Progressive<br>Total | % Movement on<br>Same Period |         |
|---|-----------------------|-------------------------|-----------------------|-------------------------|----------------------|------------------------------|---------|
|   | QTR 1<br>Apr-<br>June | QTR 2<br>July -<br>Sept | QTR 3<br>Oct -<br>Dec | QTR 4<br>Jan -<br>March |                      | Last Year                    | 2 Years |
| Number of New Clients   | 15                    |                         |                       |                         |                      |                              |         |
| Number of Clients Closed                                      | 0                     |                         |                       |                         |                      |                              |         |
| Number & % of Clients Engaged<br>(CAADA Insight Target = 80%) | n/a                   |                         |                       |                         |                      |                              |         |
|   | n/a                   |                         |                       |                         |                      |                              |         |
| Current Client Caseload                                       | 15                    |                         |                       |                         |                      |                              |         |
| Number of Children in<br>Households                           | 37                    |                         |                       |                         |                      |                              |         |
| 1. MARAC Clients  | 2012 / 13             |                         |                       |                         | Progressive<br>Total | % Movement on<br>Same Period |         |
|   | QTR 1<br>Apr-<br>June | QTR 2<br>July -<br>Sept | QTR 3<br>Oct -<br>Dec | QTR 4<br>Jan -<br>March |                      | Last Year                    | 2 Years |
| Number of MARAC Cases   | 22                    |                         |                       |                         |                      |                              |         |
| Number of Children in<br>Households                           | 36                    |                         |                       |                         |                      |                              |         |
| Number & % of MARAC Clients<br>Contacted by KDAC              | 15                    |                         |                       |                         |                      |                              |         |
|   | 68%                   |                         |                       |                         |                      |                              |         |
| 2. Non MARAC Clients  | 2012 / 13             |                         |                       |                         | Progressive<br>Total | % Movement on<br>Same Period |         |
|   | QTR 1<br>Apr-<br>June | QTR 2<br>July -<br>Sept | QTR 3<br>Oct -<br>Dec | QTR 4<br>Jan -<br>March |                      | Last Year                    | 2 Years |
| Number of New Clients   | 0                     |                         |                       |                         |                      |                              |         |

## Client Numbers - Tunbridge Wells

| Overall KDAC Caseload<br>(MARAC & Non-MARAC)                  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|---|--------------|----------------|--------------|----------------|----------------------|------------------------------|---------|
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of New Clients   | 0            |                |              |                |                      |                              |         |
| Number of Clients Closed                                      | 0            |                |              |                |                      |                              |         |
| Number & % of Clients Engaged<br>(CAADA Insight Target = 80%) | n/a          |                |              |                |                      |                              |         |
| Current Client Caseload                                       | 0            |                |              |                |                      |                              |         |
| Number of Children in<br>Households                           | 0            |                |              |                |                      |                              |         |
| 1. MARAC Clients  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of MARAC Cases   | 23           |                |              |                |                      |                              |         |
| Number of Children in<br>Households                           | 37           |                |              |                |                      |                              |         |
| Number & % of MARAC Clients<br>Contacted by KDAC              | 0<br>0%      |                |              |                |                      |                              |         |
| 2. Non MARAC Clients  | 2012 / 13    |                |              |                | Progressive<br>Total | % Movement on<br>Same Period |         |
|   | QTR 1        | QTR 2          | QTR 3        | QTR 4          |                      | Last Year                    | 2 Years |
|   | Apr-<br>June | July -<br>Sept | Oct -<br>Dec | Jan -<br>March |                      |                              |         |
| Number of New Clients   | 0            |                |              |                |                      |                              |         |

**In Quarter One all MARAC clients were picked up by DAVSS. From 1<sup>st</sup> July, will take up some of these caseload enabling DAVSS to focus on standard and medium risk clients.**

